



# Quad Plus®

## Industrial Field Service Diagnostic and Troubleshooting



Identifying the source of your issue can be difficult. No matter the source of your unplanned downtime, troubleshooting with experienced engineers results in pinpointing the cause of your issue. It's about troubleshooting your entire system: drives, HMIs, machines, motors, PLCs, and process instrumentation so the correct solution can be implemented.

Our field technicians are manufacturer trained, supplied with the OEM diagnostic software, and have access to original OEM documentation, including manuals, literature, and schematics. OEM manufacturer training, including Siemens, Rockwell, and ABB, allows your issue to be expertly diagnosed and resolved as quickly as possible.

### Industrial Electronic Services



#### On-Site Emergency Troubleshooting

Restoring functionality to your operations is critical. You're losing money with every minute of downtime. This is why we use every resource available to diagnose what is causing your machine not to run. Once the issue has been identified, our manufacturer trained technicians provide options for repair or replacement.



#### Remote Diagnostics

For our existing customers, remote diagnostics may be available for your issue. This will allow our technicians to arrive on-site with the correct tools ready to complete your diagnostic, resulting in faster repairs and less downtime. Results that ultimately effect your bottom line.



#### Preventive Maintenance

Your equipment won't run forever. Stop unplanned production interruptions before they occur. By using the most experienced field service provider in the industry, you will have peace of mind knowing your equipment can be diagnosed and repaired before unplanned downtime occurs.

### Industrial Partners

## All Your Industrial Equipment Repair Needs Resolved Quickly

Once your issue has been identified, our technicians travel worldwide to get servo drives, systems, and controllers back to full functionality. We offer repair services for AC and DC drives, power services, circuit breakers, and many other electromechanical issues.

### AC and DC Drive Repair

AC and DC drive failures can be costly and part sourcing can have long lead times. We inspect a DC or AC VFD unit for defects by using a complex series of tests and industrial application simulations. As authorized and qualified service providers, our technicians will respond and resolve your issue quickly to get your drives, systems, and controllers back to full function.

### Power Services

Power distribution and switchgear equipment is critical to your infrastructure. Our NETA-certified and PEARL-certified technicians have the expertise to provide high-quality, streamlined power service repairs for your low-, medium-, and high-voltage electrical assets. You can rely on us for quality repairs of equipment such as transformers, switchgear, protective relays and switches.

### Industrial Circuit Breaker Repair

Once a diagnosis has determined a circuit breaker is the issue, we will deliver your circuit breaker to trained and PEARL-certified breaker technicians that provide 24/7 emergency repair services. We offer rental circuit breakers to maintain the integrity of your operation when necessary, and a one-year warranty on all serviced breakers.



## End Your Unplanned Production Interruption

By using the most experienced field service provider in the industry, you will have peace of mind knowing your diagnostic will not only identify the issue, but also provide the right repair solutions. Experience means we approach your solutions faster, and with better results. Results that ultimately effect your bottom line.



Connect with us



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